

This is a translation of the Dutch manual.

The Dutch manual takes precedence, so you can't derive any rights from the translation.

Extra service on your DJI Neo drone

When you purchase the DJI Care Refresh Card Neo (2 years), you'll receive 2 years of extra service when your Neo drone breaks down. The Care Refresh Card and the drone must be purchased in the same country or region. You can find out exactly what to do below.

Service

The DJI Care Refresh Card Neo (2 years) entitles you to a replacement drone 4 times within 2 years. The card covers various accidents and defects. If you lose your Neo drone during a flight, you can replace it once under the Flyaway coverage.

Activation

You can link the Care Refresh Card to your Neo drone in the following cases:

- If you have a brand new Neo drone that hasn't been activated yet.
- If your Neo drone was activated within the last 48 hours.
- If your Neo drone was repaired at an official DJI Service Center (within 72 hours of receiving an email from DJI to activate Care Refresh).

You can link the Care Refresh Card to your drone through [this link](#).

Note: Would you like to purchase a Care Refresh Card if your drone has been activated for over 48 hours? Read how to do that [here](#).

Costs

- You buy a DJI Care Refresh Card Neo.
- If your drone breaks down, you pay € 19 replacement costs each time.

Flyaway Coverage

You may lose your drone during a flight. In that case, it's possible to request a new drone once. This falls under the Flyaway Coverage. For a replacement, you pay € 89.