

## € 200 extra trade-in value if you purchase a Samsung Galaxy S10, S10 Plus, or S10e

If you purchase a Samsung Galaxy S10, S10 Plus, or S10e, you'll temporarily get an extra € 200 trade-in value on top of the regular residual value of your phone. You'll have to register your old device and send it back. The trade-in amount will be transferred to your bank account.

### Term:

13 May 2019 until 26 May 2019. Register before 31 May 2019 to benefit from this promotion. This promotion is only valid in Belgium and doesn't apply to Second Chance products.

### What do you need?

- The promotional page: <https://samsung-s10-be.buyback.be/>
- Your old device
- A copy and photo of the Coolblue invoice or the receipt of your new device
- A copy and photo of the barcode with the EAN number and the IMEI code on the packaging of your new device
- The confirmation email you get as soon as you register your device. It will include a shipping label and a waiver.

### Hoe kom je hiervoor in aanmerking?

1. Buy the Samsung Galaxy S10, S10 Plus, or S10e via Coolblue between 13 May 2019 and 26 May 2019.
2. Go to Samsung's [promotional website](#) before 31 May 2019. Make sure to ship your old device before 31 May as well.
3. Indicate which smartphone you want to trade in and what condition the device is in. You'll now see the trade-in value of your phone. You'll receive another € 200 extra trade-in value on top of that amount.
4. Enter when and where you bought your new Samsung Galaxy S10. Upload the receipt and the photo of the barcode with the IMEI number and the EAN code. You'll now see your total trade-in value.

5. Enter your personal information, check everything and submit your registration. You'll receive a confirmation email with instructions and a shipping label.
6. Put your phone in a sturdy box or envelope. Don't forget to remove your SIM card and memory card from your device. Included accessories won't be returned.
7. Put the following documents in the box or envelope as well:
  - a photo or copy of your receipt, which clearly shows when and where you bought your S10
  - a photo or copy of the barcode with the EAN and IMEI of your S10
  - the signed waiver. It'll be included in the confirmation email. You can print and sign it yourself.

If the information isn't complete, you'll be contacted so you can submit the missing documents after all.
8. Ship your device via PostNL. Stick the shipping label to the box or envelope. Write your name, address, and order number (can be found in the confirmation email) on the box or envelope. Take the package to a [PostNL point near you](#).  
Do you want to ship your package with another carrier? Write the freepost number you can find in the confirmation email on the box or envelope instead.
9. Your device will be checked for damaged. Based on the results, you'll find out the actual trade-in value. If all goes well, the money will be in your account within 10 working days of the reception of your old device. If something not right, you'll be contacted. You can choose to agree with the new proposal, or not. If you agree, the money will be in your account within 10 working days. If you don't agree, your device will be returned to you. It will cost you € 25 (logistical and administrative costs).

### **Included models:**

Samsung Galaxy S10

Samsung Galaxy S10 Plus

Samsung Galaxy S10e

**Note:** this promotion doesn't apply to Second Chance products.